

First Live Help launched.

First Avatar magazine published.

First Facilitated Chat Room Discussion.

2011 TeenHelp becomes a teenager. Last Avatar magazine is published.

# 2013

2015

2005

2007

2009

Re-designed **navigation menu**, new **Chat Mentor** role and new **Live Help** system was launched. TeenHelp is now on **Tumblr**. New volunteer **feedback form**.

New **Team Leader** role is created and expanded **Project Officer** team. **HelpLINK** relaunched.

# 2017

TeenHelp is now on **Instagram**. Improved privacy options: **anonymous** and **guest posting** and **account deletion**. New floating bar **chat room**. **Festive theme** created.

New TeenHelp **posters** are published.

### 2021

2019

LINKUp service launched. New forum areas.

#### 2023

TeenHelp celebrates its **25th Anniversary**.

# 1998

**TeenHelp** was founded on July 13th. Started providing **advice via email**.

### 2000

First **Chat Room, HelpLINK** and **Support Forums** launched.

### 2008

Current 'People' theme introduced.

### 2010

TeenHelp **Newsletter Team** and **Videos Team** created.

### 2012

Competition to find a cover for the TeenHelp **Facebook page**.

# 2014

Mobile style is launched. First Volunteer Of The Year Award is announced. New Videos system launched. New Hotlines page.

# 2016

TeenHelp becomes an **adult**. TeenHelp **Safety Zone** is launched. **Resources Team** created. Closure of **Facilitated Chat Room Discussions**.

### **2018**

TeenHelp celebrates its **20th Anniversary**. The **Holiday Resource** is created. New **Alternatives and Coping Methods resource**. New volunteer **roles**.

# 2020

**Mobile app** using Tapatalk and new **Chat Room** on Discord. **Chat Buddy** role introduced.

# 2022

Live Help moved to Discord. New experience system introduced.